Single Sign On for E-services

User Guide

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Introduction

The Dawla Portal is relying on public key infrastructure (PKI) service known as (TAM) and provided by the Information Technology Authority represented by the National Digital Certification Center to authenticate the Majlis Dawla Portal services without the need to visit the Majlis Dawla physically.

What is Tam?

Tam is an Electronic Certification service provided by the National Digital Certification Center (NDCC) at the Information Technology Authority (ITA). This service enables all Omani citizens and residents to use the government electronic services and transactions in a higher level of security, authenticity and integrity to protect all e-Transactions made through ID card and/or mobile SIM card.

Why do I need Tam?

You need Tam to prove and authenticate your digital identity to ensure processing all Majlis Dawla Portal eservices in a fast and easy way, to save time, efforts and money. Tam Service is regulated by the e-Transaction law which provides citizens and residents with the level of trust needed to handle their e-Transactions as the same as paperwork and physical presence based transactions."

What are the benefits I get from Tam?

By opting for Tam, you will enjoy the following benefits:

- Your personal data will be secured and protected.
- Authentication of your digital identity online without the need for your physical presence.
- The ability to sign any document or application electronically.
- Having eSignature valid and trusted with the same legality as regular signature.
- The ability to validate and integrate the signed documents.
- 24/7 access to government services from everywhere.
- Saving money, time and effort.

How do I get my Tam service?

To get your Tam service, you may choose from the following options:

- Via your identity card or resident card.
- Via your mobile SIM card.

*Note:

- No Subscription fee of TAM service on ID Card.
- TAM service on ID card will expire at the end of card expiry.

Activate Tam service on SIM card:

If you have activated Tam service on your E-ID card, you can now easily activate your Mobile Tam online. Just make sure you change your SIM card to a Tam-enabled SIM card available from Omantel or Ooredoo outlets. Then, visit Tam Service section in Omanuna portal and Follow the instructions as follows:

*Note:

1) If your ID card not Support PKI, please refer to Activate TAM service on ID Card section.
2) please be assure that you have Card Reader, to do Activation on Your SIM card.

Steps to Activate TAM service on Mobile Phone.

Step (1):

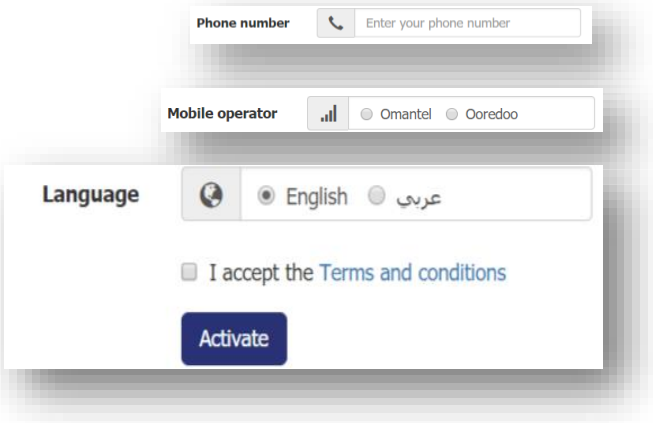
Open website https://omanportal.gov.om/tam/

Step (2):

Choose Mobile PKI Activation.

Step (2):

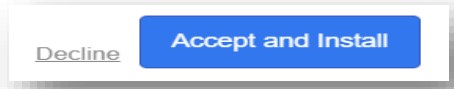
1. Enter your Phone Number
2. Choose your Telecommunication Company(Omantel/Ooredoo)
3. Select language and Press Activate button.

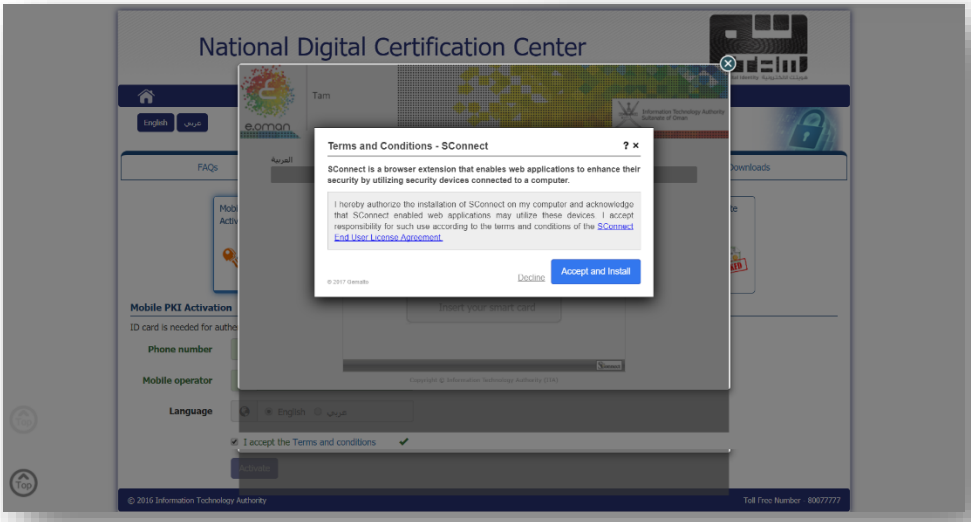


Step (3):

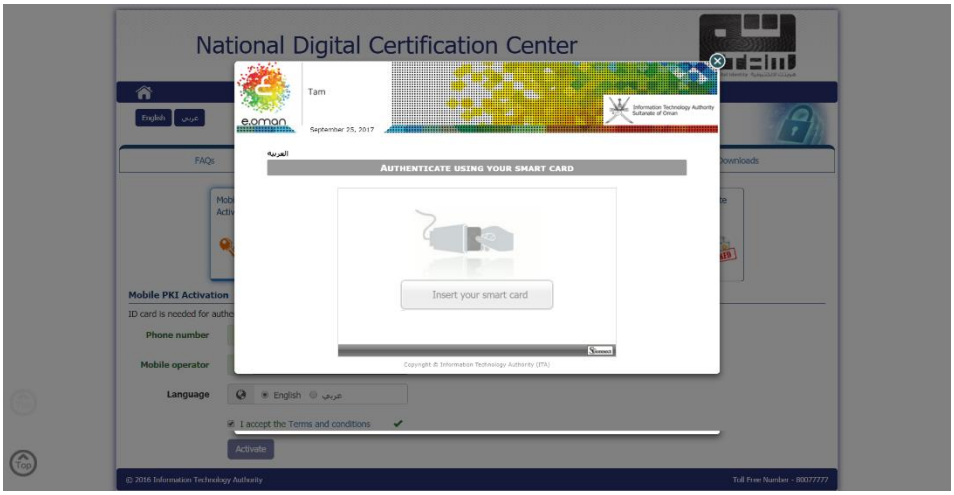
1. After clicking on submit, a new window will appear asking you to insert your PKI ID card on the card reader to Authenticate your Identity.

2. Then, insert your PKI ID card.
3. A new window will appear asking you to download S connect application at the first time.
4. Click on agree and download





5. Insert Pin no of your id card 6 digits

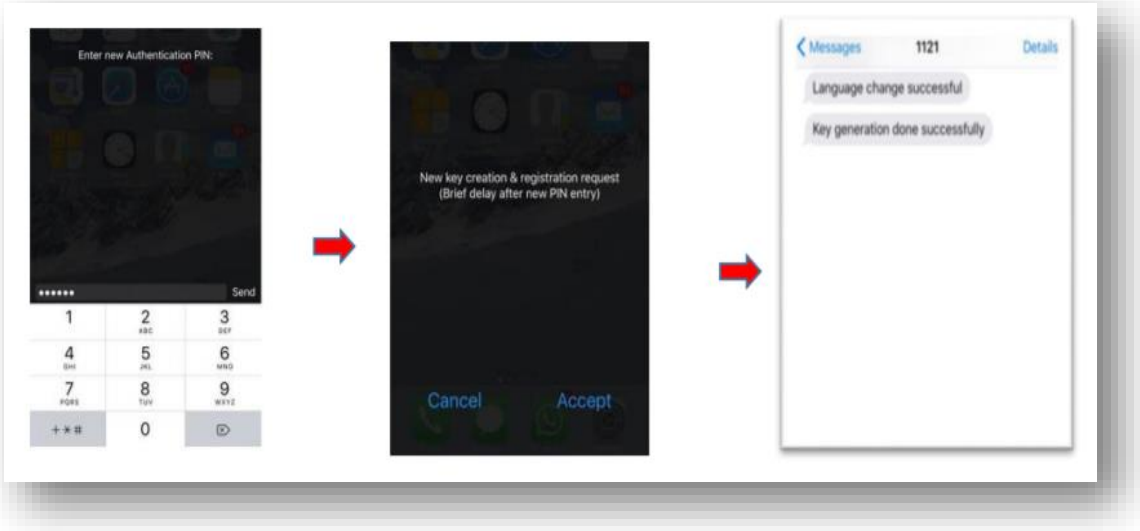


Step (5):
Through your mobile number, you will be asked to insert your PIN number (6 digits) for authentication and signature.

The system will ask you to enter your PIN number six times, this to ensure the protection of your personal identity.

*Please do not share your PIN number with others.

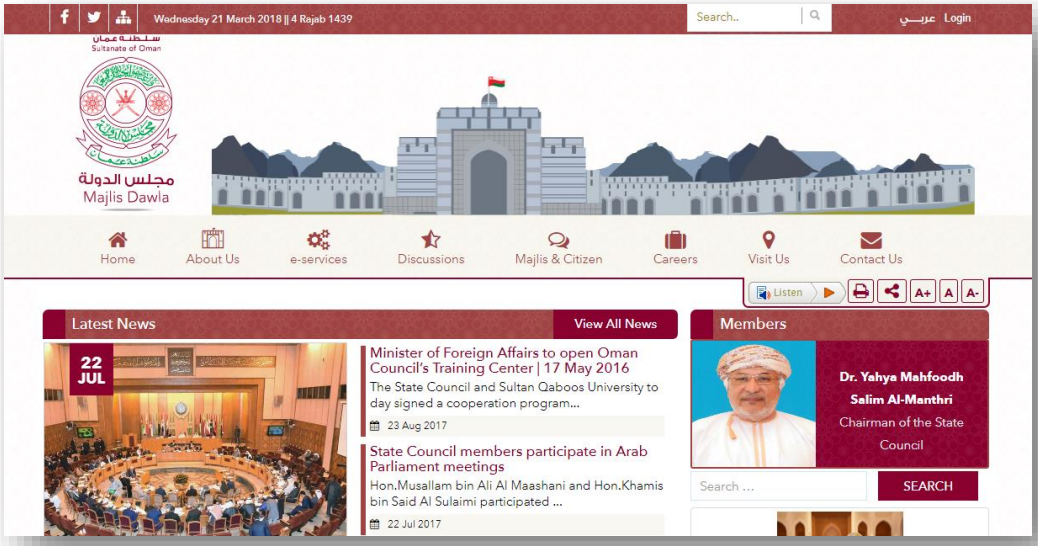
After completing those steps, your mobile PKI will be activated successfully.



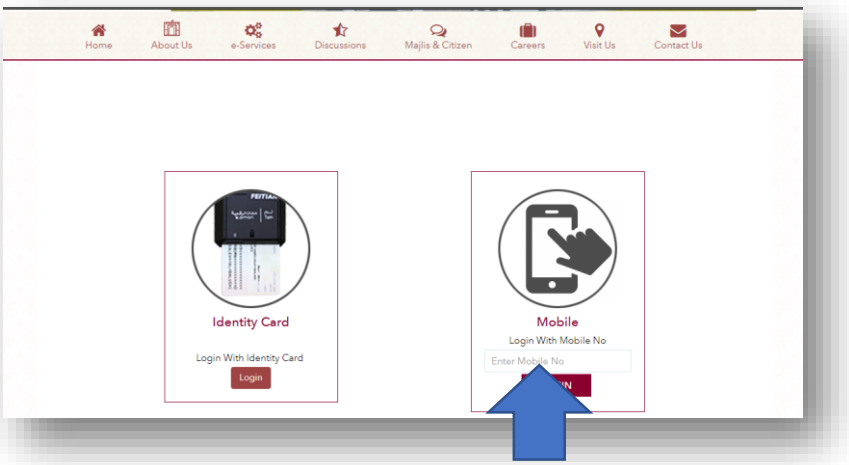
Below explanations show login method using Mobile PKI to complete your transactions:

1. Login to the organization's website: www.statecouncil.om

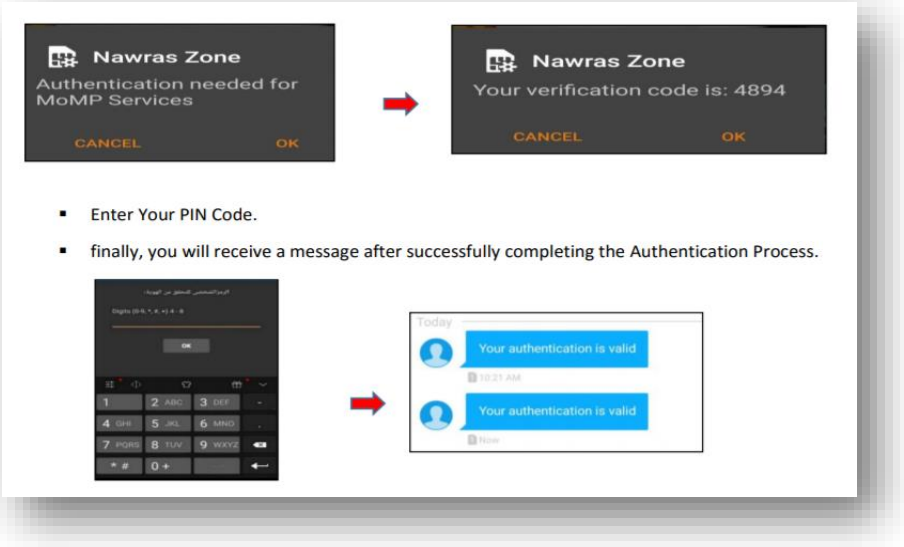
2. Go to Login.



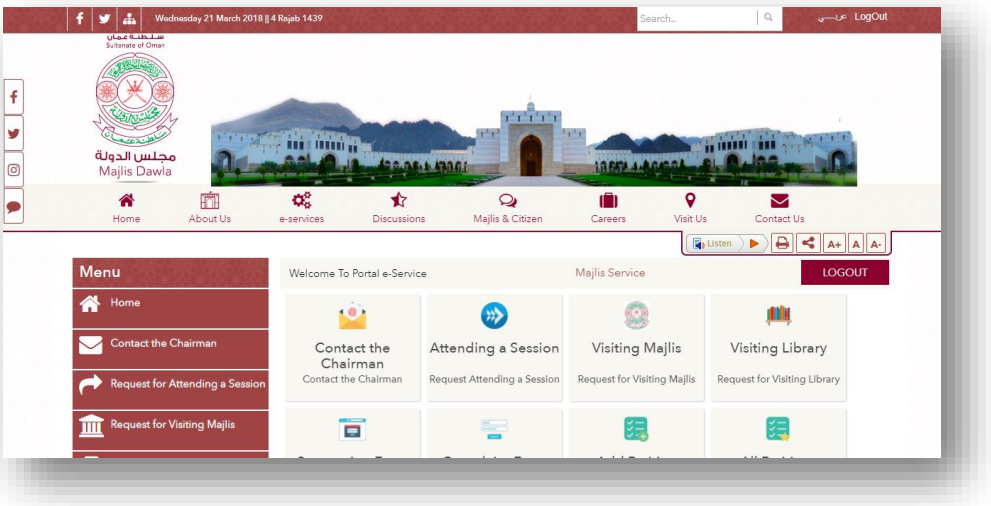
3. Go then, Press Login using Mobile ID.



4. Next, insert your Phone Number.
5. You will receive notification on your mobile for Authentication, so press (OK).
6. Also, you will receive notification with a Verification Code.



5. You will be identified automatically (as shown below), after sending your Personal information.



7. Now your transaction is complete and you logged in inside the Majlis Dawla portal.